



## Organizational Conflicts

Each local ombudsman office, in consultation with the host agency, will complete the following questions, provide any necessary explanation(s), and describing whether a remedy can be offered if there is a conflict.

Does \_\_\_\_\_ (host agency) have any of the following organizational conflicts of interest?

If the answer is yes, please provide more information.

1. Is responsible for licensing, surveying, or certifying of long-term care facilities.
2. Is an association or affiliate of an association of long-term care facilities or of any other residential facilities for older adults or individuals who have disabilities.
3. Has ownership or investment interest (represented by equity, debt, or other financial relationship) in, or receives grants or donations from, a long-term care facility.

4. Has governing board members who have any ownership, investment, or employment interest in a long-term care facility.
  
5. Provides long-term care to residents of long-term care facilities, including the provision of personnel for long-term care facilities or the operation of programs that control access to or services for long-term care facilities.
  
6. Provides long-term care coordination or case management for residents of long-term care facilities.
  
7. Sets reimbursement rates for long-term care facilities.
  
8. Provides adult protective services.

9. Is responsible for determining eligibility for Medicaid or other public benefit for residents of long-term care facilities.
  
10. Conducts preadmission screening for admission to long-term care facilities.
  
11. Makes decisions regarding individuals' admission to or discharge from long-term care facilities.
  
12. Provides guardianship, conservatorship, or other fiduciary or surrogate decision-making services for residents of long-term care facilities.

13. Any other potential organizational conflicts of interest.

Does the local ombudsman or ombudsman back up have any role other than ombudsman work? If so, please describe. Please provide a job description for the other role.

If there is a potential conflict, what is the remedy?

Does the supervisor of the local ombudsman supervise programs other than the ombudsman program? If so, please describe or provide an organizational chart.

If there is a potential conflict, what is the remedy?