

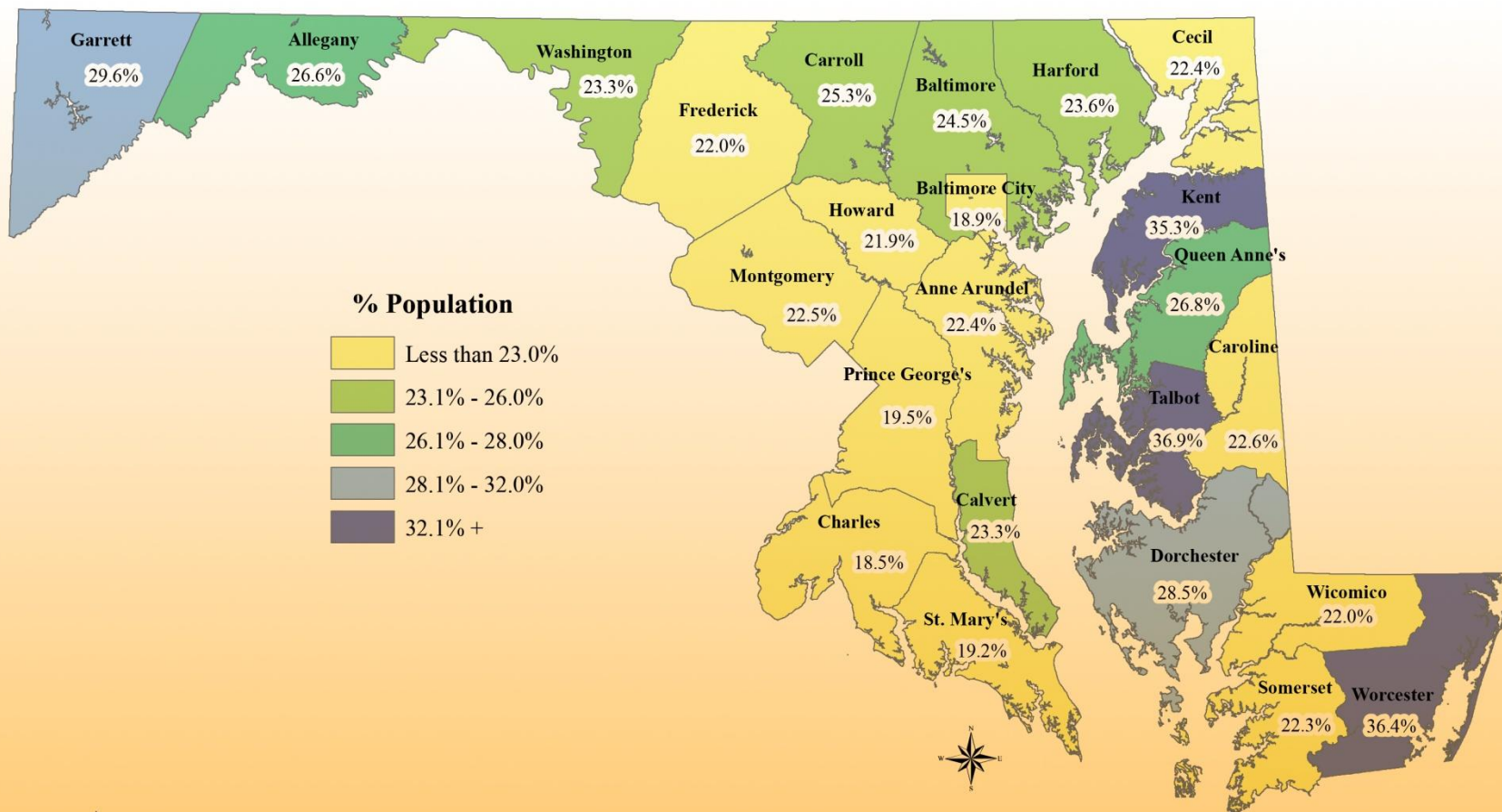


Department of Aging

Welcome



2020 Projected Percent Population 60 and Older for Maryland's Jurisdictions



AAA/County	Population 60+	Low Income 60+
Allegany	18,090	1,619
Anne Arundel	93,490	4,260
Baltimore City	102,750	17,884
Baltimore Co	160,945	11,159
Calvert	13,955	569
Carroll	31,210	1,920
Cecil	17,140	1,119
Charles	20,400	1,019
Frederick	37,530	2,009
Garrett	7,015	694
Harford	43,315	2,204
Howard	42,520	2,120
Montgomery	170,240	8,798
Prince George's	120,415	7,029
Queen Anne's	9,730	330
St. Mary's	15,350	1,030
USA, Inc.	23,655	1,366
Washington	28,430	2,273
MAC, Inc.	46,330	3,785
		76,338
Total	1,072,495	(34,603 minority)

Agency Alphabet Soup


STATE

- ▶ MDoA
- ▶ DHMH
 - Medicaid
 - DDA
 - BHA
 - Public Health
- ▶ DHR
 - Adult Services
 - FIA
- ▶ MDOD
- ▶ MDOT
- ▶ DORS
- ▶ DHCD
- ▶ DLLR
- ▶ MDVA

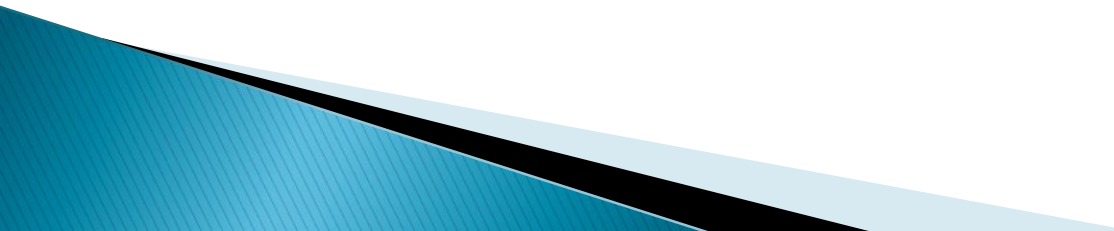
LOCAL

- ▶ AAA
- ▶ LHD
- ▶ DSS
- ▶ CSA
- ▶ CIL
- ▶ Housing
- ▶ One stop career centers
- ▶ VA program claims centers
- ▶ DDA regional offices

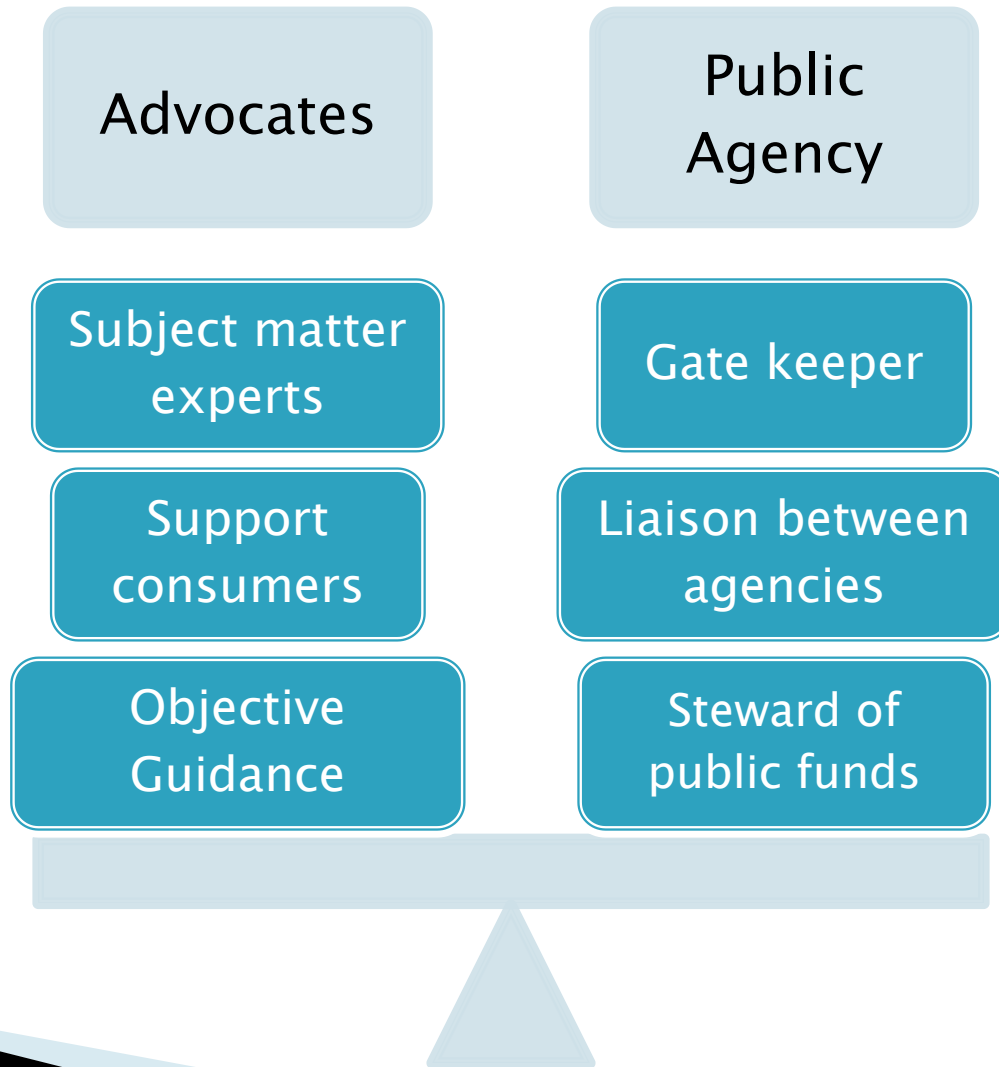
What is the problem?

- ▶ People going into nursing facility care, rather than being supported at home for as long as possible
 - ▶ Easy access to objective information about all potential private, community and public services
 - ▶ Failure to understand options and plan for long term needs and goals
 - ▶ “Gap” population that does not meet income and other eligibility requirements for public programs, but cannot afford private pay services.
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Operational Issues

- ▶ Multiple agencies administer programs for older adults and people with disabilities
 - ▶ Consumers may not be directed or enrolled in a program or understand private pay options that best fits their goals and needs
 - ▶ Consumers work with multiple staff and agencies
 - ▶ Navigating the public system is complicated
 - ▶ Fragmented data collection and IT access across agencies and the AAA network
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AAA Role





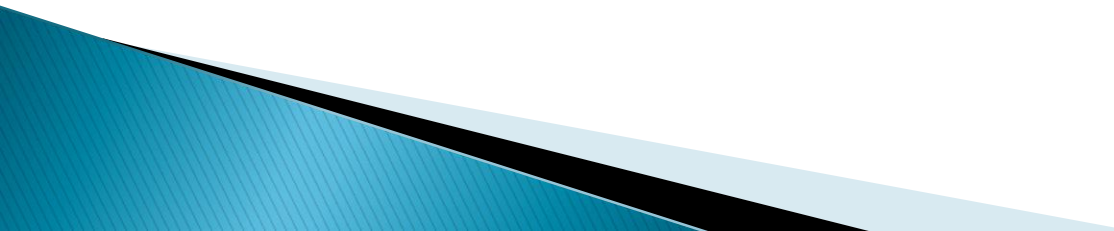
MARYLAND ACCESS POINT

YOUR LINK TO HEALTH & SUPPORT SERVICES

MAP
is
Maryland's
Aging and Disability Resource Center network



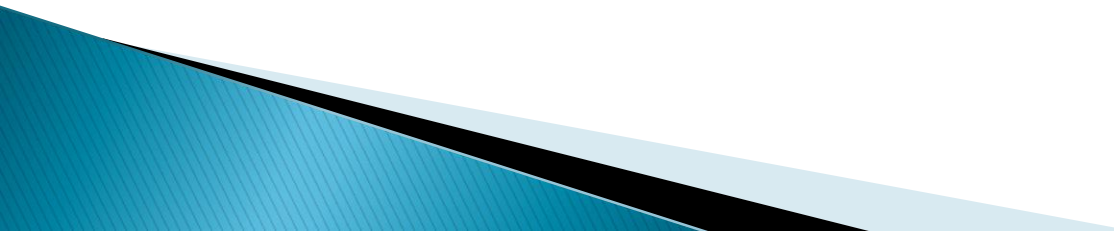
The ADRC Network

- ▶ National initiative
 - ▶ Maryland at the forefront with 7 other states
 - ▶ Looks different in each state
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ADRC Network in Maryland

- ▶ Lead Agency: Area Agencies on Aging & Worcester County Health Department
- ▶ Partner Organization: Centers for Independent Living
 - Community-based regional, non-profits
 - Rehabilitation Act of 1973
 - Serve all individuals with disabilities
- ▶ Statewide coverage

Populations Served

- ▶ Older adults
 - ▶ All individuals 18+ with a disability
 - ▶ Caregivers
 - ▶ Veterans
 - ▶ Nursing facility residents (transitions)
 - ▶ Grandparents
 - ▶ Older parents w/ adult children with developmental disabilities
 - ▶ Older adults with developmental disabilities
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ADRC Major Partners

▶ State Agencies

- Department of Aging
- Department of Health and Mental Hygiene – Medicaid
- Department of Disabilities
- Department of Human Resources
- Office of Deaf and Hard of Hearing
- Maryland VA, Housing, Transportation

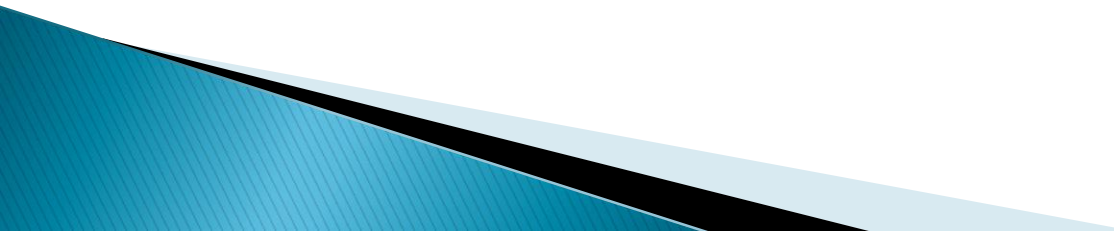
▶ Local Agencies

- Area Agencies on Aging
- Local Health Departments
- Departments of Social Services

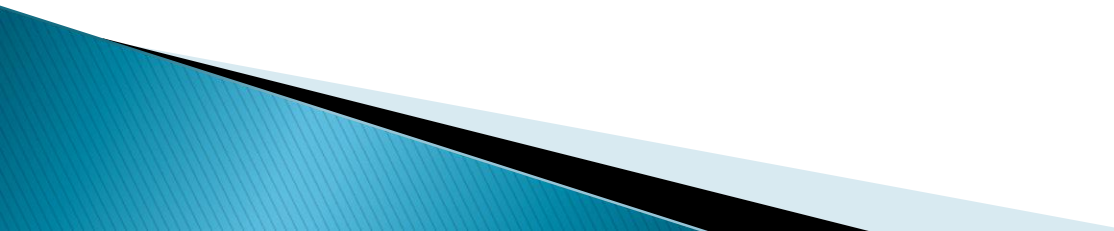
▶ NGOs

- Centers for Independent Living
 - Brain Injury Association of Maryland
 - Mental Health Association of Maryland
 - Alzheimer's Association
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Single Entry Point/No Wrong Door

- ▶ MAP is the single entry point for **Medicaid** community programs, including waiver
 - ▶ MAP is the lead agency in Maryland's No Wrong Door public long term services system
 - ▶ MAP is a gatekeeper and navigator.
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What can consumers expect?

- ▶ **Education:** Information on programs & services
 - ▶ **Planning:** *Options Counseling*
 - Person-centered discussion
 - Planning and decision-making support
 - ▶ **Functional eligibility screening** for Medicaid community long term care services
 - ▶ **Connection/Navigation:** Referrals & application assistance
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Why is Options Counseling a big deal?

Move towards		Move away from
Person-centered planning	vs.	Paternal system
Self-directed services	vs.	Case management
Recognizing personal strengths and resources	vs.	Looking to public resources first
Reduce or delay reliance on public resources	vs.	Reliance on public services
Plan to prevent crisis	vs.	Waiting until crisis/ Expectation of availability
Targeted use of public resources for those at greatest risk	vs.	Ineffective distribution of public resources

MAP

IS

- ▶ For getting **information**
- ▶ To **plan** and develop action steps for long term services
- ▶ To get **connected** to available resources
- ▶ Encouraging individuals to first look to **personal** and **community** resources

IS NOT

- ▶ To resolve crisis situations
- ▶ Same day service – determining eligibility and enrolling in public programs takes time and multiple agencies
- ▶ Case management, although MAP can assist with identifying programs that offer case management
- ▶ Yellow pages

Two Sides of MAP

Consumer

- ▶ Learn about full range of services and programs available to them
- ▶ Plan for care
- ▶ Get assistance with navigating system and connecting with providers, services, and programs as appropriate

Operational

- ▶ Agencies coordinate between each other instead of consumer
- ▶ Triage for Medicaid community long term services
- ▶ Infrastructure to access services
- ▶ Consistent and standardized training and staffing

Accessing MAP

- ▶ **Statewide Toll Free Phone Number**
 - 1-844-MAP-LINK
(627-5465)
- ▶ **Website**– www.MarylandAccessPoint.info
- ▶ **In-Person** – 20 MAP sites statewide