

**Oversight Committee on Quality of Care in Nursing Homes and Assisted Living Facilities**  
**Maryland Department of Aging**  
**November 10, 2021 (Virtual Meeting)**  
**1:00 pm – 3:00 pm Draft Minutes**

**Members Present**

Rona Kramer, Secretary, Maryland Department of Aging  
Claudia Balog, 1199 SEIU, United Health Workers East  
Honorable Pamela Beidle, Member of the Finance Committee  
Delegate Lisa Belcastro, House Health and Government Operations Committee  
Chris Cherkouras, Executive Director, Talbot Hospice  
Eric Colchamiro, Representing Alzheimer's Association, Greater MD Chapter  
Virginia Crespo, United Seniors of Maryland  
Stevanne Ellis, State Long-Term Care Ombudsman  
Delegate Ken Kerr, House Health and Government Operations Committee  
Karin Lakin, Maryland Association of Adult Day Services  
Mia Martino, Long Term Care Ombudsman Program, Frederick County  
Hope Morris, Health Facilities Association of Maryland (HFAM)  
Dr. Patricia Nay, OHCQ  
Leslie Ray, District Dir. of Operations, Brookdale Senior Living  
Heather Reed, MDH  
Kirsten Robb-McGrath, Director of Health and Behavioral Policy, Department of Disabilities  
Karen Sylvester, AAA Director, Prince George's County  
Heang Tan, AAA Director, Baltimore City  
Lorrie Van Akkeren, Voices for Quality Care

**Members Absent**

Steven Bloyd, Assisted Living Facility  
Honorable Addi Eckardt, Member of Senate Education, Health and Environmental Affairs Committee  
Kathryn Graning, Mid-Atlantic Lifespan  
Catherine Hamel, MD Hospital Association  
Delegate Ken Kerr, House Health and Government Operations Committee  
Phyllis Meyerson, Maryland Chapter, AARP  
Beverly Mylar, Consumer Representative  
Stefani O'Dea, Behavioral Health Association  
Margo Quinlan, MHA of MD  
Greg Seseck, Manager of Programs, Human Services  
Joanne L. Smikle, Consumer Representative

**Staff Present**

Alexandra Baldi, Maryland Department of Aging  
Carol Fenderson, Deputy Director, State Programs, Office of Health Care Quality  
Lisa O'Connor, Maryland Department of Aging  
Tyler Babich, Department of Legislative Services

### **Greetings and Approval of Minutes**

On behalf of Secretary Rona Kramer, Stevanne Ellis will chair the meeting and welcomed current members as well as new members. Roll call was taken and there were enough members present for a quorum. The September 9, 2021, meeting minutes were approved.

### **Updates from the Maryland Department of Aging**

Stevanne Ellis gave an update of the department. The State Plan has been approved. A link to the final version on our website was provided. If anyone has any questions, please reach out to us. <https://aging.maryland.gov/Pages/StatePlanonAging.aspx>.

### **Update from Subcommittee**

Eric Colchamiro gave the update. The subcommittee met in late October and reviewed the annual plan for the subcommittee. An email with timeline and revisions will be sent to members of the subcommittee following today's full committee meeting for review and voted for in November. After that it will be sent to the full committee in December for a vote.

### **Presentation: Office of Health Care Quality Annual Report**

Patricia Nay, MD CHCQM, FAAFP, FABQAURP, FAAHPM, Executive Director gave a presentation of the Annual Report.

The priorities for FY2022 are adapting to new federal and State licensure, certification, and survey procedures; implementing technological solutions to enhance efficiency and maintain effectiveness of OHCQ's activities; continued investment in staff, and continue protecting the health and safety of Marylanders across the healthcare continuum.

Dr. Nay spoke of her staff's work, and reminded the Oversight Committee that a multi-year staffing plan has been instituted so that by the fiscal year 2025, OHCQ will add 50 new positions to meet legislative mandates. This includes additional assisted living staff.

She also mentioned the growth of the facilities under OHCQ's purview and discussed openings and closures of Maryland's assisted living facilities; she noted that the turnover in the assisted living industry warrants further consideration.

During the question and answer session, assisted Living provider Karin Lakin expressed concern about being cited for a violation if her facility missed reporting their COVID-19 test results by even one day. In response, Dr. Nay noted that the Department tried a collaborative approach of not issuing citations for missing the 11 am daily reporting requirement, but given that the facilities were not meeting the daily reporting requirements, civil money penalties were imposed.

Eric Colchamiro asked about what OHCQ inspection data shows us about the quality of care delivered to residents with dementia.

Dr. Nay noted that in the last year, her office has recorded "zero or one" violations of

memory care units.

**Discussion**

Comment from Eric Colchamiro - The Subcommittee will be meeting next week to review and move the annual report forward to the Full Committee.

**Next Meeting**

TBD

**Adjournment**

Meeting adjourned at 2:23 pm