

# Continuing Care Retirement Community (CCRC) Consumer Protection Laws

The following list includes the various functions of the Maryland Department of Aging in its administration of Continuing Care Consumer Protection Laws. Descriptions of the functions include the statutory and/or regulatory citation from The Human Services Article of the Annotated Code of Maryland (HSA). Please note that the specified function may also be found in the Code of Maryland Regulations (COMAR).

| Role   | Statutory Citation  |
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| Annual review of audited financial statements including statutory reserves to assess the risk of financial failure or difficulty   | HSA §10-413<br>HSA §10-420 though HSA §10-423   |
| Maintaining membership of a financial review committee secondary evaluation of Provider financials in the event of determination of financial difficulty and financial failure | HSA §§10-464 and 10-464   |
| Review/approval of subscriber contracts, changes   | HSA §§10-444 through 10-452   |
| Review/approval of marketing information   | HSA §§10-411 and 10-413   |
| Review of disclosure statements  | HSA §§10-424 through 10-425   |
| Review/approval of feasibility studies and licensing requests for new developments and large expansions  | HSA §§10-408 through 10-409   |
| Review requests for major renovations, expansions, sales, and transfers of ownerships or assets, etc.  | HSA §§10-408 through 10-409<br>HSA §§10-414 through 10-415<br>HSA §§10-432 through 10-443 |
| Evaluation of ongoing feasibility of new projects, including material changes and monitoring compliance with deposit and/or pre sales requirements                             | HSA §§ 10-409 through 10-412  |
| Conduct continuing facility inspections, including examination of book and records, and observe services to be provided under the continuing care contract                     | HSA § 10-441  |
| Development and distribution of consumer education materials   | HSA § 10-403  |
| Responding to current and prospective subscriber inquiries   |   |
| Process public information act requests for community information, including disclosure and audited financial statements   |   |