



Maryland Senior Call Check Program

Welcome!

You have been enrolled in the Maryland Department of Aging Senior Call Check Program.

Enrollment responsibilities and important information:

1. **Attach the magnets that are included in the welcome packet to your refrigerator and your main phone. Magnet will be mailed within 5-10 business days from enrolling in the program. The magnet looks similar to the picture shown below.**



2. **Be available to answer your daily call. Please try and stay off the phone during the one hour period you selected for our service to call you. Daily calls will be made 7 days a week and 365 days a year (excluding New Year's, Memorial Day, 4th of July, Labor Day, Thanksgiving and Christmas).**
3. **Your call from our Senior Call Check service will come from caller ID # (855-765-3148). Please do not block that number from your phone. In fact, add this number into your contacts list with the name "Senior Call Check."**
4. **Always call us toll free at 1-866-502-0560 if you are going on vacation or will be away for any reason, including illness. Please notify the operator of the start date for us to stop calling and you must notify us when you want our calls to restart. You may call us back later to ask for your calls to restart.**



Maryland Senior Call Check Program

5. The request to stop calls may not exceed 30 days. A request to stop calls in excess of 30 days will require you to re-enroll in the program at a later date.
6. If you need to make any changes to your information regarding your phone number, your alternate, a name change or even to dis-enroll, please call us at 1-866-502-0560.
7. This program allows us to periodically send important special announcements from the Secretary of the Maryland Department of Aging. These announcements may include updates that effect older adults.
8. An agent will inform you of when your Senior Call Check service date is estimated to begin.