

RE: Continuing Care Consumer Packet

Dear Consumer:

The Maryland Department of Aging regulates Maryland continuing care providers, which are continuing care retirement communities (CCRCs) or continuing care at home (CCAH) organizations. As you have expressed interest in being a continuing care provider, enclosed please find the following documents for your review:

1. Continuing Care Providers List - a list of names, addresses, and website information for Maryland continuing care providers with an approved preliminary or initial certificate of registration
2. Continuing Care Consumer Tool - a worksheet containing questions to ask providers when reviewing a continuing care agreement or a provider's financial information
3. Lawyer Referral Services Resource Sheet – a list of Maryland-based legal resources

These documents, along with additional information, may be found on the Maryland Department of Aging's website at aging.prod.maryland.gov/programs-and-services/continuing-care.

The Maryland Department of Aging reviews a provider's continuing care agreement to ensure compliance with continuing care laws as applicable. Agreement terms may vary significantly among continuing care providers regarding entrance fees, services offered, refund policies, and other contractual provisions. The agreements are legally binding contracts between the continuing care provider and the consumer. **The Maryland Department of Aging urges all consumers to consult with an attorney and a suitable financial advisor before signing any documents and/or making any deposits.**

The Maryland Department of Health regulates the health care components (assisted living and nursing care) that may be offered by a continuing care provider. The Maryland Department of Aging does not rate continuing care providers, and a provider's certificate of registration is not an endorsement or guarantee of the facility by the State of Maryland.

If you have further questions, please feel free to contact the Maryland Department of Aging's Continuing Care Division by calling (410) 767-1100 or emailing ccrchousingservices.mdoa@maryland.gov.