



# Frequently Asked Questions

## Maryland Durable Medical Equipment Re-Use

### **Q. What items can I donate?**

**A.** We accept Durable and Home Medical Equipment that can be refurbished and given to someone in need.

We Accept: Hospital beds, wheelchairs, power wheelchairs, power scooters, mechanical “Hoyer” lifts, lift chairs, sit to stand lifts, walkers, medical reclining “Geri chairs”, rollators, shower chairs, tub transfer benches, toilet safety rails, canes, crutches, commodes, lift chairs, and overbed tables.

We Do Not Accept: Any heavily soiled or corroded equipment, stair lifts, respiratory equipment (oxygen machines and tanks, CPAP’s, suction machines, etc.), orthopedic braces such as walker boots and back braces, non-medical items such as standard household beds, household furniture or clothing.

### **Q. Where can I donate such items?**

**A.** You can always bring donations directly to our Re-Use Center at 11701 Crain Highway, Cheltenham, MD 20623. If you call ahead, you’ll be assured there is someone available to receive your donation, call 240-230-8000. We accept donations Monday through Friday from 8:00 a.m. until 4:00 p.m. All donations must come to the overhead door on the south side of the building (follow the new pavement). There is a doorbell on the left side of the overhead door frame that you can ring for assistance.

Alternately, we have collection sites set up all around the State of Maryland. Please see website for satellite site locations, hours, and directions.

### **Q. What do you do with the equipment after I donate it?**

**A.** All equipment is transported to our Re-Use Center in Cheltenham, Maryland where it is sanitized, inspected, repaired if necessary, then put into inventory to later be distributed to individuals in need.

### **Q. What if I have other questions that aren’t addressed here?**

**A.** Please, contact us! The best way to get your questions answered is to call or email. Call 240-230-8000 or email [DME.MDOA@MARYLAND.GOV](mailto:DME.MDOA@MARYLAND.GOV)